



Client Information Sheet

Bringing your dog to Hydro-Physio

Thank you for choosing Hydro-Physio at Bridgnorth Veterinary Centre.

It is important that you read this leaflet before coming along.

Your vet should have booked an appointment for you, but if you have not heard from us please call on 01746 711561. You can also contact us on this number at any time if there is anything you are unsure of, or have any questions. It is likely that the treatment will involve several appointments. Please ensure you have your treatment plan and next appointment after every session!

Please bring with you any x-rays or letters from your vet, and any medications your pet may be receiving. You may want to bring your dog's own toys to make them more relaxed at first. Treats can be used, but only in moderation, as food and exercise rarely mix! We usually recommend no food for 2 hours prior to exercise.

We would appreciate it if you could ensure your dog is free from dirt and any unwanted friends!

Unfortunately we are unable to put dogs in the aquatic treadmill if they have any open wounds, or diarrhoea. Therefore please notify us of any problems if they arise. They may however still be eligible for a physiotherapy appointment for other forms of treatment – so check with the surgery.

Also try to ensure your dog has been to the toilet before they come in!!

Payment is required at the time of each session. If your dog is insured we can arrange payment through your insurance company. This sometimes can be a direct payment, but only by prior arrangement and upon production of a completed insurance form and policy documents.

We will provide you with a treatment progress report and plan at the end of each session and we will adjust treatment at each session to maximise the benefit to your pet. If you have any questions or comments please do not hesitate to ask the staff. You can also call the surgery on the above number, or e-mail us at – sarah@bridgnorthvets.co.uk

Your first appointment is

1

Subsequent appointments:

2

3

4